

## **28% Discount Terms and Conditions**

1. These terms apply to you if you are an existing Panda Waste Customer, and if you sign up for Electricity and Gas with Panda Power for the first time.
2. These terms are in addition to:
  - (a) General Terms and Conditions for the Supply of Electricity and/or Gas by Panda Power to domestic premises in the Republic of Ireland (“Panda Power General Terms & Conditions” which can be found at <https://www.pandapower.ie/support/faq/#customer-chartern>
  - (b) General Waste Terms and Conditions for the Supply of Waste Services which can be found at <https://www.panda.ie/terms-and-conditions.html>
  - (c) Panda Power customer agreement form (“CAF”).
  - (d) Panda Power’s Privacy Policy which can be found at <https://beauparc.ie/privacy-policy/>

Together the above terms are referred to as the (“Agreement”).

3. In the event of any conflict between these terms and those contained in the Agreement, these terms will apply.
4. This offer is subject to signing up to a 12-month Panda Power contract in accordance with the terms as set out in the General Terms and Conditions. The 28% waste discount will be revoked should the customer terminate their energy supply at any time during the 12 month term.
5. The 28% percent discount on Gas, Electricity, and Waste is only available for the first 12 months.
6. After the end of your 12 month contract, your discount of 28% will be reduced to 22% and will be applied to your account on your gas, electricity, and waste thereafter in perpetuity on a rolling calendar month basis.
7. After the end of your 12 month contract, you will be able to cancel from all services at any time and no termination fees will apply.
8. Waste savings calculated based on 28% off the average annual waste bill and then 22% after the initial 12 month contract end date.
9. The discount will be applied to your electricity and gas bills when the Panda Power account is active. The discount will be applied to your waste bills once the 14-day cooling offer period has finished.
10. Only one offer can be redeemed per customer account.

11. The offer can only be redeemed against a Registered Customer and cannot be transferred/assigned to another new or existing customer
12. The discount for waste services will not exceed €100 inclusive of VAT per year for this offer. The offer has no equivalent cash value and can only be applied as a credit on your waste, electricity, and gas account.
13. The discount for waste services will only be applied to lift charges, weight charges, service charges and access service charges.
14. By availing of this offer, the relevant Panda Power terms and conditions are deemed as accepted. See [www.pandapower.ie](http://www.pandapower.ie) for the latest Codes of practice and for general terms and conditions which are deemed as incorporated within this agreement.
15. The Panda Group has the right to withdraw the offer or amend the terms and conditions related to the offer at any time.
16. The Panda Group has the right to cancel or reject orders that breach any of these terms and the terms in the Agreement
17. Regulatory arrears with other electricity providers may restrict Panda Power's ability to register you as a customer.
18. The Panda Group reserves the right to vary, revoke these discounts and or increase its prices due to any unforeseen circumstances outside its control. Unforeseen circumstances can include but are not limited to the following:
  - a. Regulatory changes which lead to an increase in energy charges
  - b. Market and economic forces which lead to price fluctuations in the Energy sector
  - c. Economic forces which adversely affect the commercial fortunes of the Panda Group